



USER MANUAL

HENDRIKS 2



Model Number: TWM2

1. FUNCTION DESCRIPTION



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2. PAIRING



Once the earbuds are inserted in your ears, you will hear the voice prompt: "POWER ON >> WELCOME TO THE SENS WORLD >> PAIRING MODE" and see a flashing LED which will indicate that the device is ready to pair. Next, open the Bluetooth Settings on your phone and search for "SENS TWM2". Select this device and allow it to pair. Once the device is paired, you will hear a voice prompt: "CONNECTED" to confirm the connection.

NOTE: If the earbuds are not paired after 3-5 minutes of being taken out from the case box, they will automatically switch off.

3. AUTO CONNECTION



To initiate auto connection, take the earbuds out of the charging case and wait for 2-3 seconds to start pairing. In case this auto connection doesn't take place, open your bluetooth settings and search for "SENS TWM2". Select this option and the earbuds should connect. If the connection fails, turn the bluetooth off and on to try again.

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4. COMMON FUNCTION BUTTON



Multi-function Touchable Button

- 📞 Answer/Hang-up the call: Touch the button once
- 📞 Reject the call: Long touch the button for 2 seconds
- 🔊 Noise Cancellation: Long touch the button for 3 seconds
- ⏮️ Play/Pause: Touch the button once
- ⏭️ Prev/Next: Double touch left/right button
- 🗣️ Voice Assistant: Four times touch earbud left/right button

Charging Pin

5. NOISE CANCELLATION MODE

To switch into Noise Cancellation Mode, long touch the earbud for 3 seconds and you will hear the voice prompt: "NOISE CANCELLATION MODE" which will isolate all your surrounding noise. If you long touch it again, the device will go into Transparency mode which will enable you to hear all your surrounding noise. Long touching it once again will put the device back into Normal Mode.

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6. CHARGING INSTRUCTION

In order to charge the earbuds, put the Bluetooth earbuds into the charging case. Please charge the earbuds and the charging case completely before first-time use.

7. CARE AND MAINTENANCE

ATTENTION

- Kindly read this User Manual carefully before using the product and we recommend you to keep it safe for future reference.
- Please charge the product battery to the fullest when using it for the first time.
- If the product is not used for more than 2 weeks, then charge it completely to switch it back on.
- Please use the supplied cable and certified adapter to charge the product.
- If the earbuds cannot be paired with a smart device, please check if the device is in Bluetooth mode. If the earbuds still won't pair with your smart device, then turn off the earbuds first, turn them back on, and make sure they are in pairing mode. If the smart device doesn't respond, please reboot it. If the earbuds don't respond, reboot them or restore to default settings.

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8. CAUTION

- Do not use the product at excessive volume levels or for a long period of time as it may damage your hearing.
- Avoid charging the earbuds with current levels exceeding 2A since it may damage the battery.
- Avoid high levels of volume, to be able to hear your surrounding sounds.
- Do not use while driving.

9. TROUBLESHOOT

Problems	Causes	Solutions
Can't Switch On	Dead Battery	Charge the headset with the charger
	Pressed and held the On/Off button less than 1 second	Try one more time to switch on the headset
Can't Charge	The charger plug was not connected firmly or correctly	Replug the charger
Can't Switch off	Incorrect operation led to an error in the headset program	Use the charger to charge and rest
Can't Be Searched or Paired	The headset did not enter the paired state	Let the headset go into pairing mode
	Certain phone's wireless application program went wrong	Switch off and pair one more time the headset

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Thank you for choosing

SENS True Wireless Stereo



www.sensworldwide.com

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10. PRODUCT PARAMETERS

- Model No.:- TWM2
 - BT Version:- V5.1+BR+EDR+BLE
 - BT Profile:- A2DP, AVRCP, HFP AVCTP, AVDTP
 - Bluetooth Range:- 10m
 - Drivers:- 32Ω, 10mm Ø Neodymium Magnetic
 - Standby Time:- >480hrs.
 - Batteries:- Li-Poly 2*40mAh (earbuds) + 500mAh (box)
 - Playback Time/Case Time:- ~>6hrs./30hrs
 - Controls:- MFB touch sensor control
 - Charging Port/Source:- Type-C/1A, <1.5hrs to full charge
 - Dust/Splash-proof Rating:- IPX 4
 - Audio Codec:- SBC, AAC
 - Voice Assistant:- In-built voice prompts, Siri, or Google Voice Assistant options
- Accessories: Charging cable, User Manual, Warranty Card, Silicon Ear Tips
Catalogue, Welcome Note

11. THINGS YOU SHOULD KNOW

Q: Why do earbuds stop or suffer interruptions?
A: If you are in a place with many Wi-Fi connections/ 4G signal/ high power appliance interference, then temporary pause and interruptions may occur. In this situation, please move to a different place and reconnect again to solve this problem.

Q: What should I do when only one earphone is working?
A: Put the earbuds back into the charging case and take them out to check if they are in Stereo Mode. If this does not solve the problem, please reset the earbuds.

13. USAGE & CONTROLS

	TWM2	Right Earbud	Left Earbud
BT Mode	Single Touch	Play/Pause	Play/Pause
	Double Touch	Next Song	Previous Song
	Triple Touch	Volume +	Volume -
	Long Touch (5s)	Power On/Off	Power On/Off
	Long Touch (3s)	Mode Selection-Normal/ Noise Cancellation/ Transparency	
	4 Times Touch	Voice Assitant (Google/ Siri)	Voice Assitant (Google/ Siri)
Call Mode	Single Touch	Ans./Hang up	Ans./Hang up
	Long Touch (2s)	Reject call	Reject call

11. ROHS DECLARATION

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of the Ministry of Environment and Forests). The Product conforms to the requirements of Rule 13 of the e-waste Rule.

The content of hazardous substances with the exemption of the applications are listed in SCHEDULE II of the e-waste rules:

1. lead (Pb) - not over 0.1% by weight;
2. Cadmium (Cd) - not over 0.01% by weight;
3. Mercury (Hg) - not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) - not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) - not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) - not over 0.1% by weight.

E-Waste (Management & Handling):
 According to Waste of Electrical & Electronics Equipment (WEEE) the directive, WEEE should be separately collected and treated. If, at any time in future, you need to dispose of this product, please DO NOT discard it with household waste. Please send this product to WEEE points near you. The ♻️ marking/ symbol on the product or carton indicates that the product and its accessories/parts (e.g. battery travel charger, hands-free, etc.) should not be disposed of with other household waste at the end of its working life. Please separate these items from other types of waste and recycle them responsibly for the conservation of the environment and collective well-being.

E-Waste Recycling Program:
 We have tied up with government-approved recyclers for facilitating the collection of e-waste from our channel partners and customers for recycling. You are simply required to call our customer care number 1860-419-4111, and our representatives will direct you to your nearest authorized service centre. You can drop the device/ accessories at the e-waste box after inspection by the concerned person.