



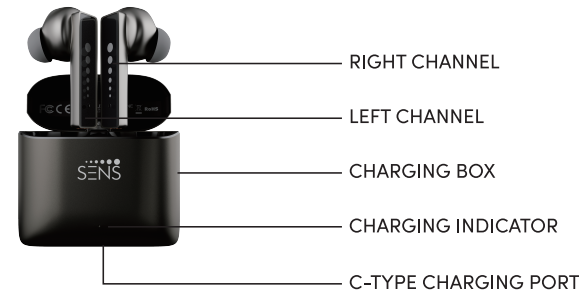
USER MANUAL

HENDRIKS 1



Model Number: TWM1

1. FUNCTION DESCRIPTION



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2. PAIRING



Once the earbuds are inserted in your ears, you will hear the voice prompt: "POWER ON >> WELCOME TO THE SENS WORLD >> PAIRING MODE" and see a flashing LED which will indicate that the device is ready to pair. Next, open the Bluetooth Settings on your phone and search for 'SENS TWM1'. Select this device and allow it to pair. Once the device is paired, you will hear a voice prompt: "CONNECTED" to confirm the connection.

NOTE: If the device is not paired within 3 to 5 minutes after taking it out of its charging box, it will automatically power off.

3. AUTO CONNECTION



Take the earbuds out of the charging box, and wait 2-3 seconds for them to start pairing. Open your Bluetooth settings and search for "SENS TWM1". Select this option and the earbuds will be connected. If the connection fails, turn Bluetooth off and on and try again.

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4. COMMON FUNCTION BUTTON



- Multi-function Touchable Button
- Answer: Touch the button once
- End Call: Double touch the button
- Reject Call: Long touch the button for 2 seconds
- Play/Pause: Double touch the button
- Prev/Next: Long touch the button for 2 seconds
- Voice Assistant: Triple touch the left/ right button
- Charging Pin

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5. CHARGING INSTRUCTION

In order to charge the earbuds, put the Bluetooth earbuds into the charging case. Please charge the earbuds and the charging case completely before first-time use.

6. CARE AND MAINTENANCE

ATTENTION

- Kindly read this User Manual carefully before using the product and we recommend you to keep it safe for future reference.
- Please charge the product battery to the fullest when using it for the first time.
- If the product is not used for more than 2 weeks, then charge it completely to switch it back on.
- Please use the supplied cable and certified adapter to charge the product.
- If the earbuds cannot be paired with a smart device, please check if the device is in Bluetooth mode. If the earbuds still won't pair with your smart device, then turn off the earbuds first, turn them back on, and make sure they are in pairing mode. If the smart device doesn't respond, please reboot it. If the earbuds don't respond, reboot them or restore to default settings.

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7. CAUTION

- Do not use the product at excessive volume levels or for a long period of time as it may damage your hearing.
- Avoid charging the earbuds with current levels exceeding 2A since it may damage the battery.
- Avoid high levels of volume, to be able to hear your surrounding sounds.
- Do not use while driving.

8. TROUBLESHOOTING

Problems	Causes	Solutions
Can't Switch On	Dead Battery	Charge the earbuds with the charger
	Pressed and held the on/off button less than 1 second	Try to switch on the headset one more time
Can't Charger	The charger plug was not connected firmly or correctly	Replug the charger
Can't Switch off	Incorrect operation led to an error in the earbuds program	Use the charger to charge and rest
Can't Be Searched or Paired	The earbuds did not enter the paired state	Let the earbuds go into pairing mode
	Certain phone's wireless application program went wrong	Switch off and pair the earbuds one more time

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Thank you for choosing
SENS True Wireless Stereo



www.sensworldwide.com
Customer Care Number: 1860-419-4111
Customer Care Support: care@sensworldwide.com

9. PRODUCT PARAMETERS

- Model No.:- TWM1
 - BT Version:- V5.1+BR+EDR+BLE
 - BT Profile:- A2DP, AVRCP, HFP AVCTP, AVDTP
 - BT Range:- 12m
 - Drivers:- 32Ω, 10mm Ø Graphene Composite, Neodymium magnet
 - Standby Time:- >400hrs.
 - Batteries:- Li-Poly 2*30mAh (earbuds) + 450mAh (box)
 - Playback Time/Case Time:- ~>4.5hrs./30hrs
 - Controls:- MFB touch sensor control
 - Charging Port/Source:- Type-C/1A, <1.5hrs to full charge
 - Dust/Splash-proof Rating:- IPX5
 - Audio Codec:- SBC, AAC
 - Voice Assistant:- In-built voice prompts, Siri, or Google Voice Assistant options
- Accessories: Charging cable, User Manual, Warranty Card, Silicon Ear Tips/
Catalogue, Welcome Note

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10. THINGS YOU SHOULD KNOW

Q: Why do earbuds stop or suffer interruptions?
A: If you are in a place with many Wi-Fi connections/ 4G signal/ high power appliance interference, then temporary pause and interruptions may occur. In this situation, please move to a different place and reconnect again to solve this problem.

Q: What should I do when only one earphone is working?
A: Put the earbuds back into the charging case and take them out to check if they are in Stereo Mode. If this does not solve the problem, please reset the earbuds.

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11. USAGE & CONTROLS

Button Functions		Right Earbud	Left Earbud
BT Mode	Single Touch	Volume +	Volume -
	Double Touch	Play/Pause	Play/Pause
	Long Touch (2s)	Next Song	Previous Song
	Triple Touch	Voice Assistant (Google/Siri)	Voice Assistant (Google/Siri)
Call Mode	Single Touch	Ans Call	Ans Call
	Double Touch	End Call	End Call
	Reject Call	Hold for 2 sec	Hold for 2 sec

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12. ROHS DECLARATION

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of the Ministry of Environment and Forests). The Product conforms to the requirements of Rule 13 of the e-waste Rule. The content of hazardous substances with the exemption of the applications are listed in SCHEDULE II of the e-waste rules:

1. lead (Pb) - not over 0.1% by weight;
2. Cadmium (Cd) - not over 0.01% by weight;
3. Mercury (Hg) - not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) - not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) - not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) - not over 0.1% by weight.

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E-Waste (Management & Handling):
According to Waste of Electrical & Electronics Equipment (WEEE) the directive, WEEE should be separately collected and treated. If, at any time in future, you need to dispose of this product, please DO NOT discard it with household waste. Please send this product to WEEE points near you. The ♻️ marking/ symbol on the product or carton indicates that the product and its accessories/parts (e.g. battery travel charger, hands-free, etc.) should not be disposed of with other household waste at the end of its working life. Please separate these items from other types of waste and recycle them responsibly for the conservation of the environment and collective well-being.

E-Waste Recycling Program:
We have tied up with government-approved recyclers for facilitating the collection of e-waste from our channel partners and customers for recycling. You are simply required to call our customer care number 1860-419-4111, and our representatives will direct you to your nearest authorized service centre. You can drop the device/ accessories at the e-waste box after inspection by the concerned person.

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